Our Mission

Casa Central transforms lives and strengthens communities, with a special focus on Hispanics. Our network of social services propels a diverse population of all ages toward self-sufficiency and a higher quality of life.

Our Impact

Casa Central is the largest Hispanic social service agency in the Midwest, providing family-centered services to nearly 20,000 individuals in underserved communities. Since 1954, Casa Central has delivered evidenced based, award winning programming in response to the needs of the Hispanic community.
Our Programs

3.07  the average G.P.A. of teens in the Y.O.U. program who attended tutoring sessions

95% of Home based ELA children, who received home visits, met or exceeded expectations for their development in literacy

91% of the children enrolled in the After School Program advanced to the next grade level

100% of the center based ELA children met or exceeded expectations for social-emotional development

98% of senior participants reported a sense of support as a result of their participation in AWC & HCS

95% of Intact Family cases did not re-open within 12 months of case closure
100% of participants who were placed in permanent housing during the first half of the fiscal year, maintained housing for at least 6 months from the date of their exit from La Posada.

96% of Certified Nursing Assistant (CNA) participants who attended 3/5 professional development workshops reported an increase in job readiness skills and confidence.

100% of Over 55 participants who attended job readiness workshops reported an increase in job readiness skills and confidence.

100% of Safe Start VPI participants report increased knowledge about the dynamics of domestic violence, including available rights and remedies available to them as survivors, and an increased knowledge about safety strategies.
Felix enrolled in HBHS at the age of 3. He has been diagnosed with cerebral palsy and a chromosome abnormality which has caused developmental delays. These issues impact almost every aspect of his daily life: he requires a wheelchair, has limited use of his arms and hands, and must wear strong glasses. Felix is very happy to be in HBHS, as his ailments and regular hospital visits caused him to miss many days in site-based schools. The program is also able to provide Felix with education lessons at a level which match his cognitive abilities.

In early 2015, HBHS staff learned that the Florida nonprofit Island Dolphin Care was accepting nominations for deserving families to receive free travel and lodging to participate in their dolphin therapy program for children with developmental and physical disabilities.

The HBHS Director wrote a letter of recommendation detailing the daily challenges faced by Felix and his family, and were delighted to learn that Felix and his family were accepted. The Island Dolphin Care program paid for all of their travel, lodging, and food expenses for the 5-day trip to Key Largo. A trained therapist helped Felix swim and play one-on-one with a dolphin, and he also participated in educational classroom activities. Felix and his mother said they cannot thank HBHS enough for their support and helping them apply to the Island Dolphin Care program, which was an experience Felix said he will treasure forever.
Adult Wellness Center (AWC)

Francisco started coming to the Adult Wellness Center in January 2014. His wife encouraged him to come because he was very depressed and lonely due to the recent death of his granddaughter, for whom he had been a primary caregiver. When he first began attending, Francisco was very quiet and lonely, and did not interact with other participants. But over time, little by little, he started interacting with the other participants. He later told staff that while it took time, he convinced himself that it is okay to continue enjoying life, even after such a great loss.

As the time passed, Francisco became a very outgoing participant in the program. He is very welcoming of new participants in the AWC, enjoys dominoes, and creates beautiful crafts. He also participates in many of the AWC’s special events. He was part of a group that presented two wonderful dances, the salsa and merengue, to the Friends of the Chinese American Service League when the AWC visited them during a field trip to Chinatown in August.

Francisco has found support and friendship among the AWC staff and participants. He has told AWC staff that they have helped him to fill his life with new experiences that allowed him to heal from the loss of his granddaughter. He says that many staff members and friends at the AWC have become very special and dear people in his life.
Youth Opportunities Unlimited (Y.O.U.)

Currently a junior in high school, Yaritza has participated in Casa Central agency programming since she was two years old. When she joined Y.O.U. during her freshman year, Yaritza was doubtful that she would be able to attend college since no one in her family had been to college before.

Even if she were able to afford it, she felt it would not be a realistic option; however, through Y.O.U.’s programming, she was able to learn about the experiences of other first generation college students. With the help of program staff, she began to research and apply for scholarships, and in March 2015, Yaritza received the news that she will be awarded a scholarship through the Cubs Scholar Program, which she had been nominated for by Y.O.U. staff.

This scholarship will provide her with $5,000 each year to attend the school of her choice, making college a feasible option as she starts applying to schools this year.
Employment Training Program (ETP)

A letter from former Certified Nursing Assistant (CNA) training participant, Laura Romero:

“I just wanted to update Casa Central on what I have been doing the past couple of years. I graduated from the CNA program in May 2013. Since then, I was able to complete prerequisites at Malcolm X towards a nursing degree. I am now enrolled in the LPN-RN bridge program at Humboldt Park Vocational Education Center - Wright College. I will be graduating with an Associate's Degree in Science and as a Licensed Practical Nurse this May, 2015. Using some of the information your advisors and case workers gave me, I was able to finance my studies through numerous grants and scholarships. I am also a part of the Carerras En Salud program with Instituto Progresso Latino.

I want to thank you and everyone at Casa Central. Because of the opportunities your program offers, I was able to take my first step towards a career as a nurse. My next steps are to be accepted into UICs College of Nursing in the next year. My ultimate goal is to become a nursing educator in the City of Chicago, working with low-income families. I would like to give back to women and men who believe that being a minority, a parent, or other hardship will not stop them from becoming healthcare workers. As I once felt being a single mom.

I recall taking CNA classes while 8 months pregnant and with 2 kids at home. The encouragement and resources Casa Central offered is immeasurable. The staff motivated me to work hard for my family and myself.

And sometimes that's all a person needs - just a little push.”
Violence Prevention and Intervention (VPI)

Tatiana and her 2-year-old son Juan began participating in therapy services with Safe Start in July of 2014. They were referred to the program by staff at Casa Central’s Head Start program after Tatiana confided that Juan had witnessed a really scary incident. Tatiana’s ex-boyfriend (Juan’s father) and his current girlfriend had attacked Tatiana, and she was stabbed multiple times. During this incident, Juan was in the car, strapped in his car seat and could see everything that happened through the window. At the time of intake, Tatiana told Clarissa, her Safe Start Therapist, about the incident, saying that she still considered herself a victim of violence and did not feel like she deserved to be called a survivor. She also reported that she had not talked with Juan about the stabbing or any of the other violence he had witnessed.

During the first parent-child session, Clarissa found a book about feelings that she planned to read with Tatiana and Juan to introduce the purpose of therapy. The book featured a page that described the emotion “scared” and showed a child looking out a window during a big storm. While looking at the picture, Juan grew very agitated. He pointed at the window, then at his mother, then back to the window. Clarissa provided emotional support to both Tatiana and Juan, validating that it must have been very scary. For several sessions, when the family arrived, Juan went right to Clarissa’s office and got out the book, making sure that Clarissa and Tatiana understood that he remembered what had happened and that he still needed extra help to feel safe. Tatiana told Clarissa that although it was hard for her to remember what happened, she also felt good about being able to talk about it with Juan and help him through it. During one session, Tatiana told Clarissa, “Even though things are hard for us and we still have a lot of healing to do, I feel better.” She then spent time painting a picture, and asked Clarissa if she could hang it on the front door of the VPI office. Tatiana painted a big purple ribbon, with the word “survivor” written across.
Financial Highlights

Fiscal Year Ending June 30, 2015

Where the money comes from:

**Ways to Donate**

1. **Give Online**
   Donate at www.casacentral.org today!

2. **Appreciated Stock**
   Gifts of appreciated stock generally offer a greater tax benefit than cash.

3. **Matching Gifts**
   You may be able to double or triple your gift by getting information about your company’s matching gift program and filling out a short form.

4. **Time**
   You can volunteer in any of our many programs for a meaningful & rewarding experience.

5. **In-kind**
   Send gift cards, CTA passes, Books, Clothes, Art Materials, and more (in-kind items are tax deductible, too)!

For more information on ways you can donate, contact Sarajane Johnson, Director of Resource Development at sjohnson@casacentral.org.

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<tr>
<th>Source</th>
<th>Amount</th>
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<td><strong>Total Revenue</strong></td>
<td><strong>17,235,721</strong></td>
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Where the money goes:

87% of funding goes to programs

- Children & Youth Programs: 3,810,166 (21.57%)
- Family & Community Programs: 3,616,435 (20.47%)
- Senior Programs: 7,975,190 (45.14%)
- Fundraising: 597,000 (3.38%)
- Administration: 1,668,450 (9.44%)

Total Expenses: 17,667,241

Our People:

- Children & Youth: 1,024
- Individuals & Families: 16,439
- Seniors: 2,409
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