





Accountability



Responsiveness



Excellence



Service



## POSITION DESCRIPTION

Program Nurse LPN			
Department: Adult Wellness Center Status: Full-time or Part-time, Non-Exemp			
Reports to: Program Supervisor	Last Reviewed: November 2022		
Titles reporting to this role: None	Next Review Date: March 2023		

## Position Summary:

Under the guidance of the Program Supervisor, this position is responsible for providing ongoing medical monitoring of participants in accordance with the Illinois Department on Aging (IDOA) Community Care Program, for Adult Day Services.

The program nurse assumes responsibility for completing psychosocial and medical assessments on all participants during the intake process and monitors participants' physical wellbeing on a daily basis. This position also prepares participants' plans of care and up-dates them semi-annually. The program nurse also participates in participant care planning processes/meetings in collaboration with other AWC staff.

#### Agency Expectations:

You care about the impact you make and show your commitment to transforming lives and strengthening communities during your day-to-day interactions. By doing these essential things you embody the Casa Central culture of caring.

Through our CARES pillars we define the behavioral traits that this role should demonstrate when interacting with others. Our CARES pillars include competencies in Connectedness, Accountability, Responsiveness, Excellence and Service.

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I will build and enhance relationships in order to support, empower, and help others thrive.	We act with integrity in our dealings with others and with our community.	We are resilient and open to continuously improving and adapting to changes in order to support the agency's mission.	We pursue quality in all we do.	We are resilient and open to continuously improving and adapting to changes in order to support the agency's mission.
Connectedness	A CCOUNTABILITY	Responsiveness	EXCELLENCE	Service

# **Essential Duties and Responsibilities**

Include the following, other duties as assigned:

# Participant Service Delivery

- Conducts a medical and psychosocial assessment on all new AWC participants as part of the intake process; completes annual psychosocial and medical assessments on all current participants.
- Conducts weekly well-being phone calls to all participants who are not attending the program.
- Prepares participants' plans of care (based on IDOA's or MCO's plan of care and physical examinations) and up-dates them semi-annually.
- Actively participates in participant care planning meetings in collaboration with other AWC staff.
- Closely monitors participants' physical wellbeing on a daily basis.
- Documents incidents and relevant conversations and meetings with participants/caregivers, as well as any follow up activity or actions taken, in the Nursing Notes and/or Progress Notes section of participants' files, and via the program's participant database.
- Completes nurse's notes at least monthly or more often as needed for each participant and secures nurse's notes in each participant file, in a timely manner.
- Completes daily rounds and takes notes to monitor and document progress associated with Participant Care Plans; completes nursing notes.
- Monitors and records blood pressure weekly with the assistance of center's C.N.As.
- Monitors and records weights monthly with the assistance of center's C.N.As.
- Monitors all annual physical examinations and ensures that they are up-to-date.
- Directly manages medication administration to participants, as needed and authorized by physicians.
- Maintains and updates the list of all participants' current medication, as applicable.
   Documents all medication information, including medication administration to participants, utilizing the program's Daily Medication Log.
- Is responsible for ensuring that all medications are stored and secured/locked at all times, in accordance with agency and program policies and procedures. Ensures that the AWC remains in compliance with the agency's medication management policy, at all times.
- Ensures that all physician orders regarding medication and any diet restrictions, are confirmed and accurately documented in participants' files.
- Sends out letters to caregivers to notify them when medications are running low.
- Updates Medication Logs Monthly.
- Provides consultation and assessment (as needed) regarding participant injuries, which may
  occur within the AWC (e.g. falls, slips, and other types of medical concerns). Initiates EMS
  support (911) as needed. Contacts family members/caregivers when any injuries have
  occurred to participants, as needed.
- Responsible for ensuring that physicals, medications list and emergency contact information for participants and staff is up-to-date at all times.
- Informs participants' caregivers/legal representatives, as well as CCU case managers, of any notable changes in participants' physical health or behavior.
- Provides information and referral to participants or their family members, related to other health-related community resources.
- Ensures privacy for all nursing care provided in the facility.
- Maintains the confidentiality of all participants' medical information.

# Program Support

- Ensures that the program's First aid kit is fully stocked at all times, and is responsible for coordinating replacement of items needed, after any use.
- Solely responsible for the handling of sharps and needles (e.g. Epipen, injections) associated with the care of participants while in the Center.
- Directly manages the safe collection, securing and disposal of all sharps and needles. Serves as the liaison to external vendors (e.g. Medway) to coordinate the regular pick-up and removal of sharps and needles, or whenever needed.
- Under the guidance of the Supervisor or Director, coordinates contractual/temporary nursing services when needed to ensure appropriate nursing coverage within the AWC.
- Monitors medical supply inventory and communicates supply needs to the administrative assistant in a timely manner.
- Facilitates quarterly overviews of emergency procedures to staff.
- Conducts and/or coordinates monthly participant workshops or staff in-service training, as requested by Program Supervisor, regarding health related topics.
- May conduct program tours when needed.
- Prepares nursing and/or monthly service/activity reports, as requested by Program Supervisor.
- May be required to perform other duties, as assigned by Program Supervisor.

## Performance & Quality Management

- Is actively involved and knowledgeable of the agency's Performance Quality Improvement process and supports all PQI activities.
- Incorporates the agency mission, philosophy, and core values into daily work and decisionmaking.
- Adheres to agency policies and procedures.
- Adheres to the agency's Universal Precaution and Exposure Control Plan policy, including handwashing before and after performing any service to participants.
- Adheres to the agency's Mandated Reporting policy and reports any concerns regarding older adult abuse or neglect.
- Promptly reports any/all hazardous conditions and situations that pose a threat to staff, participants or agency, according to the agency's Incident / Accident Reporting procedures and IDOA Critical Event Reporting procedures.
- Actively participates in staff meetings and in regular supervision with assigned supervisor.
- Attends seminars and workshops, as requested, to enhance current knowledge and/or skills related to aging issues.
- Nurtures positive and collaborative working relationships with other agency staff as well as outside providers. Cultivates a professional and respectful work environment.
- Submits personal time sheets and is accountable for daily activities within the allowable activities approved by the agency.

#### **CARES Behavioral Traits**

#### Collaborative and Avid Learner

Ability to take a variety of educational approaches involving working groups, mutually searching for understanding, solutions, or meanings. Actively seeks opportunities for continuous learning. Sharing knowledge and skills to build an effective internal/external work environment to meet program/agency goals.

# **Empowering Others**

Using the tools and instructions given to you to make immediate decisions to make a situation right. When independent decisions are made within the parameters that are provided employees are empowered in their role to provide the best delivery of service.

# **Interpersonal Communication**

Sharing information, ideas and feelings between two or more people through positive verbal and non-verbal communication.

# Maintain high level of integrity

Keeping your word and aligning your conduct with the mission and goals of the agency. Maintain ethical standards to do the right thing regardless of the circumstances.

# Accepts constructive feedback

Providing and accepting useful comments and suggestions for one's professional growth that contribute to the positive outcome, better process or improved behaviors.

#### **Results Driven**

Ability to obtain a goal focused on the overall outcome. Ability to work through a number of processes determining the most effective and economical approach.

#### **Takes Ownership**

Taking action when needed to meet a goal. Being accountable for quality and timeliness of an outcome, even when you're working with others.

# Flexible and Adaptable

Willingness to adapt to change in order to meet the demands of the situation. Ability to be resilient when facing challenges, difficult conditions and adapting to change on a regular basis.

#### **Takes Initiative**

Acting, instead of reacting in the workplace. The ability to keep moving forward when facing challenges and taking on new task.

## **Strategic-minded**

Being perceptive, future-oriented, open-minded, proactive, and making decisions based on evidence that align with the agency's strategic initiatives.

## Risk management and assessment

Take an active role in the overall process or method in which the agency identifies hazards and mitigate risk factors that could potentially cause harm to others.

## **General Requirements:**

Sensitivity to cultural diversity is required. Will be subject to drug and alcohol screening, as well as aptitude and skills' testing. To perform this job successfully an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required. Reasonable accommodations may be made to perform essential functions.

### **Education/Experience:**

Minimum Licensed Practical Nurse (LPN) state credentials required. Prior experience working with older adults is strongly preferred. Must be willing to complete any required onboarding training and ongoing in-service training as needed.

#### **Certification:**

Must be CPR and LPN certified. Must be able to provide written copy of active certification/license.

### Language Skills:

Must be bilingual (English & Spanish); Must be able to understand and proficiently read, write and speak in both languages.

### Computer Literacy & Knowledge Skills Abilities:

Computer literacy is required. Must possess the ability to competently and routinely use a computer to enter and/or retrieve data. Must be proficient in the use of Microsoft Office applications including but not limited to: Outlook, Word, Publisher, and Excel; report writing, and ability to access and use the internet and web-based data sites, when needed.

#### **Mathematical Skills:**

College-level math skills preferred; minimum High School level math skills are required. At minimum, must possess the ability to add, subtract, multiply and divide in all units of measure using whole numbers, common fractions and decimals. Must have the ability to complete reports and vouchers accurately. Ability to read, create and summarize statistical reports is also preferred.

## Operating Environment and Working Relationships:

Ability to work independently and collaboratively, as indicated. The nurse interacts regularly with supervisor and colleagues, direct service staff, participants, caregivers and other staff throughout the agency. Must demonstrate tact, professional composure and diplomacy when interacting with others. Must work collaboratively with diverse populations. Must demonstrate patience and a supportive demeanor when engaging with AWC participants and their family members/caregivers.

# **Decision Making Authority:**

Under the guidance of the Program Supervisor, the nurse must demonstrate the ability to work independently in executing tasks, utilizing good judgment and sound decision-making; must demonstrate discernment regarding issues or situations, which warrant supervisory attention.

#### **People Management:**

This position does not supervise others.

#### Other Skills or Abilities:

Must demonstrate excellence in interpersonal communication. Professional image and presentation expected, at all times. Must possess good time management and organizational skills.

Must be able to travel to other locations throughout the city or state as part of professional development trainings, conferences or other events.

On rare occasions, this position may require a working lunch.

# **MANDT Reporting/Training**

The Mandt System® is a relationally based program that uses a continuous learning and development approach to prevent, de-escalate, and if necessary, intervene in behavioral interactions that could become aggressive. Throughout Casa Central positions have been identified to receive a specific level of training in this area. Your position may require MANDT training and will be assigned to you through our Learning Management System.

### **COA Standards and Compliance**

COA's standards for private organizations are designed to promote an organization's capacity to fulfill its mission. The standards address administrative, risk prevention management measures, service delivery practices and other requirements to enable the review and accreditation of the entire organization. At Casa Central we developed standards to remain compliant with our COA accreditation that takes place every four years. Your position, department and/or program will be required to adhere to certain measures of success to remain in compliance with COA. This information will be communicated to you within your first 30 days of employment.

## **Physical Demands:**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is required to regularly sit and stand, as well as stoop and bend without physical difficulty. Must be able to walk regularly throughout the Center. Must be able to talk with and hear participants and is frequently required to use their hands to assist participants. Must also have the ability to use their hands and arms, in order to reach overhead and front.

Must have the ability to assist and support participants in and out of their wheelchairs, when needed. Must be able to lift, push, pull and move a minimum of 50 pounds.

The employee must be able to climb up and down building stairs during a fire-related or other emergency evacuation of participants.

#### **Work Environment:**

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. Work is performed within the Adult Wellness Center and on agency vehicles, when assigned. The noise level in this work environment varies from quiet to very loud.

#### Disclaimer:

The statements herein are intended to describe the general nature and level of work being performed by the employee in this position. The content of this job description is not intended to be constructed as an exhaustive list of all responsibilities, duties, and skills required of a person in this position.

# I acknowledge and understand that:

Receipt of the position description does not imply nor create a promise of employment, nor an employment contract of any kind, and that my employment is at-will.

- The job description provides a general summary of the position in which I am employed, that the contents of this job description are job requirements and, at this time, I know of no limitations which would prevent me from performing these functions with or without accommodation. I further understand that it is my responsibility to inform my supervisor at any time that I am unable to perform these functions.
- > Job duties, tasks, work hours and work requirements may be changed at any time.

<b>Employee Signature</b> / Firma de Empleado:	
Date/ Fecha:	

