Since 1954 Casa Central has worked tirelessly to help transform the lives and strengthen the communities of the individuals and families we serve. The programs and services we have provided over the years have changed and evolved in parallel with the needs of our community, but the dedication of those who support the work we do has remained constant. It is because of you that Casa Central is able to provide quality early childhood education, create a safe place for youth to attend after school programs, help older adults to live active and healthy lifestyles and provide families facing homelessness, domestic violence or other crises with shelter, meals and coordinated care.

As you review this year’s annual report please remember that our accomplishments are yours to celebrate.

We had much to celebrate this past year. Through our various programs we impacted the lives of over 8,000 individuals, we engaged hundreds of volunteers and worked to address the social determinants of health of our participants. Also, we continued to work to provide for the needs of Puerto Rican evacuees from the island resulting from the devastation caused by Hurricane Maria. To date, we have served nearly 400 evacuees who relocated to Chicago. We provided interim housing, early childhood education, senior care, helped them find gainful employment, and worked with other organizations to provide referrals for other services.
As we end this fiscal year and begin planning for our 65th year anniversary, we want to thank you all again for your continued support. We look forward to continuing to work with each of you as we strive to make a positive difference on the thousands of lives we impact each year.

Sincerely,

Martin R. Castro, Esq.
Interim President & CEO
OUR MISSION

Casa Central transforms lives and strengthens communities, with a special focus on Hispanics. Our network of social services propels a diverse population of all ages toward self-sufficiency and a higher quality of life.
To build a strong community, one family at a time, across life stages and generations, Casa Central offers programming in three main areas:

**INSPIRING LIFELONG LEARNING AMONG CHILDREN AND YOUTH:**
- Early Learning Academy
- School Age Program

**PROVIDING SAFETY AND FOSTERING SELF-RELIANCE FOR INDIVIDUALS AND FAMILIES:**
- Intact Family Services
- Violence Prevention and Intervention Program
- La Posada Interim Housing Program for Families Experiencing Homelessness

**PROMOTING ACTIVE, HEALTHY LIFESTYLES FOR OLDER ADULTS:**
- Adult Wellness Center
- Home Care Services
- 55 and Better Employment Program
OUR IMPACT

8,436 INDIVIDUALS REACHED

68% WERE FEMALE

69% WERE PRIMARILY SPANISH SPEAKING

56% REPORTED A HOUSEHOLD INCOME UNDER $10,890

82% OF CASA CENTRAL PARTICIPANTS REPORTED A HIGHER QUALITY OF LIFE AS A RESULT OF ENGAGING IN OUR SERVICES
**PROGRAM HIGHLIGHTS**

- **91%** of children in our Home Based Early Learning Academy met or exceeded expectations in math comprehension.

- **95%** of Home Care Services participants reported feeling emotionally and physically safer as a result of Home Care Services.

- **95%** of School Age Program students demonstrated an increase in their social emotional skills.

- **100%** of participants enrolled in the Adult Wellness Center reported their physical and emotional health had improved.

- **100%** of our Intact Family Program participants who attended Parenting Education Classes reported an increase in parenting knowledge and skills developed.

- **100%** of parents/caregivers showed improvement in their relationship with their children after participating in therapy sessions with our Violence Prevention and Intervention Program.
THE CALM AFTER THE STORM

Since September of 2017, Casa Central has played an important role in assisting Puerto Ricans who evacuated to Chicago after Hurricane Maria. This is the story of Maricarmen Hernandez and her son, Caleb, one of the many families that Casa Central’s La Posada Interim Housing Program assisted.

On the morning of September 20, 2017, Maricarmen, her 10-year-old son, and her elderly parents prepared for the worst natural disaster in Puerto Rican history. In San Juan, Maricarmen and her family waited for hours in fear as the storm demolished their apartment.

For weeks following, Maricarmen hopelessly waited in endless lines for necessities such as food, medicine, and gasoline. Tasks that once seemed simple were now impossible. With the future uncertain, Maricarmen made the difficult choice to evacuate her family to Chicago.

After arriving in Chicago, Maricarmen sought help from a number of organizations, but it was Casa Central who was able to offer the assistance she needed, specifically temporary housing for her and her family.

“I have always said that to me, La Posada is like an open sky. This program has been the stability and guide through all of this.”

Maricarmen

From Casa Central’s La Posada, Interim Housing Program, Maricarmen received case management and on-site supportive services including food, clothing, transportation, childcare, and ESL assistance. With aid from Casa Central, Maricarmen and her family were able to get back on their feet and start over in a new apartment in Chicago.

With our multiservice, bilingual, and bicultural programming, Casa Central, situated in the Puerto Rican dominant neighborhood of Humboldt Park, is uniquely capable of meeting the needs of this vulnerable population.

LA POSADA Interim Housing for Families Experiencing Homelessness

La Posada’s main goal is to restore families who are experiencing homelessness to stable and permanent living situations by providing interim housing.

In addition to housing, La Posada provides case management and support services to identify each family’s strengths and needs, working to address the root causes of homelessness and preventing recurrence.
Overall, La Posada provided housing assistance to 58 Puerto Rico Disaster Evacuees in Fiscal Year 2018.
“She is like family. She is now definitely one more member of my family.”

Santos Miranda
SAFE AND JOYOUS AGAIN

Santos Miranda is 79 years old, from Puerto Rico and has been living in Chicago for over 35 years. For the past 19 years after her two daughters moved out to start their own families, she has been living by herself. Even though her daughters and grandchildren do a great job of visiting her often, over time, Santos began to feel lonely and depressed whenever she was by herself, with not much to do around the house and struggling to move from one place to another due to a health condition.

Things became a lot tougher for her after the trauma of a home invasion in which she was physically injured and was left emotionally distraught. After the incident, Santos was unable to be alone in her own house; she felt unsafe, worried and constantly having anxiety and panic attacks.

This is when her daughters connected with Casa Central’s Home Care Services program and gave their mom the great news that she would have a Casa Central Home Care Aide visiting her going forward.

Josefa is Santos’ Home Care Aide and visits her at least four times a week making a huge impact in Santos’ life.

“I feel comfortable with her. Thank you for this service you’re providing me. I truly thank you a lot because I now have a huge help, and it’s someone I can trust. I trust her.”

Santos

With the help of Josefa, Santos has made huge strides in both her physical and mental health wellbeing; she reports that she is no longer feeling depressed and she began feeling safe and happy at home again. Santos says that Josefa takes great care of her.

She helps cook for her, does her laundry, buys her groceries, helps her around the house and keeps the house clean and organized. Besides keeping Santos accompanied at home, Josefa also takes her to her doctor’s appointments when needed.

Santos states that not only has Josefa been a great help for her, she has also became a part of her and her daughter’s family.

HOME CARE SERVICES

Since 1982, Casa Central’s Home Care Services program has been providing bilingual and culturally responsive in-home services to Latino and other older adults in the Chicagoland area.

Our accredited Home Care Services program provides compassionate and reliable in-home care so that older adults can remain safe and independent as they age. Our day-to-day caregiving provides assistance with a variety of daily living tasks. By helping with meals, mobility, and personal care, Home Care Services strives to support each participant’s independence and improve their quality of life.
Our Violence Prevention and Intervention Program was awarded a grant from the Chicago White Sox for our Safe from the Start program.

Casa Central's Violence Prevention and Intervention Program and other staff covered the front of our building with purple ribbons in support of Domestic Violence Awareness Month.

Our staff from La Posada participated in the Chicago 32nd Annual Hunger Walk to raise funds and create awareness to end hunger.

Our Intact Family Services Program joins the Blue Bow Campaign to raise awareness for National Child Abuse Prevention Month.
September 2017
State Senator Omar Aquino received a certificate of appreciation from our La Posada Interim Housing Program.

December 2017
Illinois Comptroller, Susana Mendoza, visited Casa Central and shared special moments like this one with our older adults from our Adult Wellness Center!

November 2017
Univision Chicago and Goya Foods recognized Casa Central with the Orgullo Comunitario (Community Pride) Award.

February 2018
Casa Central joins the UnidosUS (formerly National Council of La Raza) National Affiliate Network of more than 260 member organizations that champion Latinos throughout the nation.
**Total Revenue:** $16,698,747

**Fiscal Year Ended June 30, 2018**

**Revenue Sources:**

<table>
<thead>
<tr>
<th>Revenue Source</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government and Public Support</td>
<td>$11,736,229</td>
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<tr>
<td>Program Service Fees</td>
<td>$3,634,147</td>
</tr>
<tr>
<td>Private Support</td>
<td>$1,026,743</td>
</tr>
<tr>
<td>In-Kind and Other Income</td>
<td>$301,628</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$16,698,747</strong></td>
</tr>
</tbody>
</table>

**Graphs:**

- **2%** In-Kind and Other Income
- **6%** Private Support
- **22%** Program Service Fees
- **70%** Government & Public Support
HOW FUNDS ARE USED

87% of funding goes to programs

- Older Adult Services (51%)
- Children & Youth (18%)
- Family & Community (18%)
- Administration (10%)
- Fundraising (3%)

Total Expenses
$16,612,215

Children & Youth
$2,908,648

Administration
$1,682,553

Fundraising
$475,079

Family & Community
$3,024,375

Older Adult Services
$8,521,560

WHO WE SERVE

Children & Youth
21%

Individuals & Families
21%

Older Adults
58%
FISCAL YEAR 2018
July 1st, 2017 to June 30th, 2018

DONORS

$50,000 and above
Healthy Communities Foundation
Paul M. Angell Family Foundation

$49,999 to $20,000
Alliance for Strong Families and Communities
Anonymous Foundation
BMO Harris Bank
ComEd
Help For Children - Prevent and Treat Child Abuse
Irving Harris Foundation
Michael Reese Health Trust
Robert R. McCormick Foundation
The Allstate Corporation
The Chicago Community Trust

$19,999 to $10,000
Advocate Bethany Charitable Foundation
Ameriprise Financial Community Relations
Anonymous
Bank of America Foundation
BlueCross BlueShield of Illinois
Carl R. Hendrickson Family Foundation
Charles and M. R. Shapiro Foundation, Inc.
Euromonitor International
Fred J. Brunner Foundation
Kenilworth Union Church
Mars Wrigley Confectionery
The A. Montgomery Ward Foundation, Bank of America, N.A., Co-Trustee
W. P. & H. B. White Foundation
Waste Management, Inc.

$9,999 to $5,000
ABC 7 Chicago WLS-TV
Aetna Better Health Illinois
Alliant Credit Union Foundation
Baker & McKenzie LLP
CNA
Cogan & Power, P. C.
Steve and Joy Doran
Bright Promises Foundation
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Humana
Peoples Gas Company
Praxair, Inc.
Rush University Medical Center
United Way of Metropolitan Chicago
Walter J. and Edith E. Best Foundation
Wilton Brands Community Fund

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Lucrecia Colin
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First Congregational Church of La Grange
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Nicholas George
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Sonya Johnson  
Yiannis Katsogridakis  
William M. Keller  
Stuart Kipnis  
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Elda Leal

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Lynn Fisher
Richard Mathews

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Rosario Siller
Gustavo Siller

In Memory of
Rodolfo Gaytan Hernandez
Fernando Dominguez

In Honor of
Tito Enrique Duran
Jessica Sarawitz

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Aramark
Aroma Workshop
Aztec Supply Corp
Bang Bang Pie Shop
Barbara Bush
Cafe Ba-Ba-Reeba
Cafe con Leche Restaurant
Maria Calderon
Cannonball Productions
Carter’s # 962
Carter’s # 1066
Olga L. Castañeda
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Chicago Coalition for the Homeless
Chicago White Sox Charities
Chicago Wolves
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Maria Colon
Johanna Cruz
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Jinna Doshi
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Gymboree Store - Northwoods Mall
Gymboree Store 674
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Migdalia Rosario
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Miguel Ruiz
Debbie Salazar
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Kat Santones
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Spinning J Bakery & Soda Fountain
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The Honeycomb Project
The VIG Chicago
Tierra Tea
Uber
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Leonel Vega
Weather Mark Tavern
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Wolfbait and B. Girls
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Zanies Comedy Club Rosemont
Zen Yoga Garage
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