



**CASA
CENTRAL**
ANNUAL
REPORT | **20
24**



JULY 1, 2023 - JUNE 30, 2024

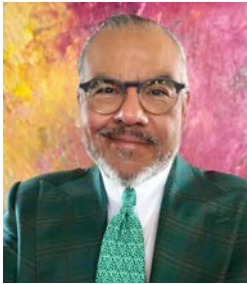
OUR MISSION:

Casa Central drives change by empowering individuals and families to thrive—delivering impactful services that transform lives and uplift communities.

OUR VISION:

Through our advocacy and service, individuals, families, and communities reach their fullest potential and thrive.





LETTER FROM
MARTIN R. CASTRO,
PRESIDENT & CEO

Dear Friends,

In Fiscal Year 2024 (July 1, 2023 – June 30, 2024), Casa Central marked an extraordinary milestone—70 years of service to the Chicago community. For seven decades, Casa Central has been a cornerstone of hope and opportunity for children, families, and older adults. This milestone is more than a marker of time—it is a testament to the enduring power of community, and to the unwavering dedication of our donors, volunteers, advocates, and staff who make our mission a reality.

Your generosity, advocacy, and belief in our work have sustained this legacy. Together, we have built and nurtured programs that do more than meet needs—they uplift, empower, and transform lives. From early learning and after-school support to housing assistance, violence prevention, and compassionate care for older adults, every program is rooted in dignity, compassion, and the shared responsibility to build stronger, healthier communities.

At Casa Central, we know the challenges facing our communities today are significant—but so is the strength we find in one another.

Each day, our dedicated staff and volunteers open doors for children, families, and older adults—creating spaces of safety, growth, and healing. Our strength is rooted in the people who believe in our mission and show up to make it possible.

I am especially grateful to our Board of Directors for their steadfast leadership, and to our Emeritus Advisory Board and Emerging Leaders Auxiliary Board (ELAB) for their ongoing engagement and commitment. The progress we've made and the lives we've impacted are a direct result of this shared dedication. Together, your efforts ensure that Casa Central remains a trusted source of strength, leadership, and opportunity for those in need of support, stability, and a path forward.

As we look ahead, I remain filled with both hope and determination. Let us continue building a future where everyone in our community has the chance to grow, succeed, and thrive. We are stronger together—and together, we will continue transforming lives for generations to come.

With deep gratitude,

A handwritten signature in black ink, reading 'Martin R. Castro'.

Martin R. Castro
President & CEO



70 YEARS OF SERVICE: A PATH FORWARD

CASA CENTRAL PROGRAMS TRANSFORM LIVES

At Casa Central, we believe no one should face hardship alone. Guided by this belief, we deliver high-quality comprehensive programs that serve thousands of individuals and families annually across the Chicago area. Our work is centered on honoring the dignity of every person, meeting people where they are, and addressing critical needs at every stage of life.

Through three core program areas—Children and Youth Services, Individuals and Families, and Older Adult Services—we provide award-winning services that strengthen families and uplift communities. From early learning and violence prevention to housing support and senior care, Casa Central creates pathways for long-term stability and well-being.



CHILDREN AND YOUTH SERVICES:

INSPIRING LIFELONG LEARNING

Casa Central supports the early growth and development of children from birth through age 12 through high-quality programming that meet families where they are. Our **Early Learning Academy (ELA) Center-Based** program supports children's educational and social development. In a safe, welcoming environment led by experienced educators, children engage in hands-on learning to build confidence, curiosity, and school readiness.

Our **ELA Home-Based** program extends this same support into the homes of families, home visitors build trusted relationships with parents and caregivers, providing guidance and resources that strengthen the parent-child bond to prepare children for long-term success. A new program model, **Creciendo Juntos, A Preparing For Life Program**, is an innovative partnership between Casa Central, The Center for the Economics of Human Development at the University of Chicago (CEHD) and Preparing for Life - Dublin (PFL) that provides home visiting support to families starting at pregnancy through five years old.

For older children, ages five - 12, our **School Age Program (SAP)** offers a consistent, year-round environment for academic enrichment, social-emotional learning, and recreational activities. We're grateful for the support we receive from our funders, such as Amazon, the Paul M. Angell Family Foundation and the Sumac Foundation that help to advance our work, with a special emphasis on STEM education for our children.



FIRST STEPS FORWARD:

HOW HOME-BASED SUPPORT HELPED MIA LEARN TO WALK

When Camila noticed that her one-year-old daughter, Mia, wasn't yet walking, she grew concerned. Every time she tried to stand Mia up, she would sit back down and crawl away. Camila worried something might be wrong—but she also knew she didn't have to face it alone.

Camila turned to Casa Central's Early Learning Academy (ELA) Home-Based program, seeking support and guidance. Through regular home visits, an ELA home visitor partnered with Camila, offering reassurance and practical strategies to strengthen Mia's gross motor skills. Together, they introduced tailored activities into their routine—fun, engaging exercises that encouraged Mia to pull up, balance, and eventually take steps.

The home visitor also helped Camila see her home as a rich learning environment, filled with everyday opportunities to promote Mia's development.

By using toys, furniture, and even daily chores creatively, Camila helped her daughter build strength and confidence.

With consistency, encouragement, and a lot of love, Mia began to change. What started as hesitant efforts turned into steady progress. Before long, the little girl who once crawled away from every attempt to stand was walking on her own—her confidence growing with every step.

Mia's journey was a shared triumph: the result of a parent's determination, a trusted partnership with Casa Central, and the power of meeting families where they are. Thanks to ELA's Home-Based Program, Camila didn't just help her daughter walk—she helped her move forward, ready for whatever comes next.

INDIVIDUALS AND FAMILIES:

PROVIDING SAFETY AND FOSTERING SELF-RELIANCE



Our programs for individuals and families address immediate needs while supporting long-term stability. **La Posada** provides transitional housing and comprehensive services to families experiencing homelessness, helping them transition to permanent housing and greater independence. **Intact Family Services** works with families involved in the child welfare system, offering in-home support to strengthen parenting skills, stabilize households, and keep children safely at home. The **Violence Prevention and Intervention (VPI)** program delivers trauma-informed counseling and advocacy for individuals and families impacted by domestic violence, with a focus on supporting young children and their caregivers. Across these services, Casa Central helps families heal, grow, and move forward with confidence.

A NEW BEGINNING:

HOW ALICIA REBUILT HER LIFE WITH SUPPORT FROM LA POSADA

After six years of caring for her elderly grandmother, Alicia suddenly found herself without a home. When her grandmother passed away, the apartment they shared—and the stability it represented—slipped away as well. With no income and no safety net, Alicia couldn't keep up with the rent and utility bills. Before long, Alicia and her three children were evicted.

With nowhere else to turn, Alicia called 311 for help. She was referred to Casa Central's La Posada program. At La Posada, Alicia was greeted by her family support case manager and moved into a transitional private apartment, complete with all the essentials for her and her children. The relief was immediate. For the first time in weeks, Alicia could breathe, knowing her family had a safe and stable place to rest and recover.

While at La Posada, Alicia received intensive case management and wraparound services tailored to her goals. Her biggest challenge was re-entering the workforce after so many years as a full-time caregiver. With the help of the program's EDUCATE training area, she began building a resume and enrolled in GED classes. Her dedication paid off—she landed a part-time job and participated in a study that provided her with a stipend to pay off past-due utility bills.

Working closely with her case manager, Alicia also applied for subsidized housing. She was approved and found a three-bedroom apartment close to her children's school and public transportation. Through Casa Central's partnership with the Chicago Furniture Bank, she was able to furnish her new home—turning an empty apartment into a place of comfort and pride.

Alicia's progress didn't stop there. Her part-time position eventually became full-time employment, providing even more stability for her family. Throughout her time at La Posada, Alicia and her case manager worked as a team, tackling every challenge with determination and hope.

Now in permanent housing and full-time employment, Alicia has her eyes on the future. Her long-term goals include maintaining her home, growing her savings, and eventually living independently without the need for a subsidy.

Alicia's story is one of resilience and possibility. With support, encouragement, and the right resources, she built a new beginning, for herself and her children, and is confidently moving forward toward the life she envisions.

OLDER ADULT SERVICES:

PROMOTING ACTIVE, HEALTHY LIFESTYLES



Casa Central has long honored the wisdom and contributions of older adults by providing care that supports independence and connection. At our Adult Wellness Center (AWC), participants have found joy, purpose and community through daily activities, nutritious meals, and compassionate care—all in a welcoming and affirming environment. For those who prefer to remain in their homes, our Home Care Services have provided respectful assistance with daily tasks, meals, and personal care so they can continue to live safely, independently, and comfortably. Whether at our center or at home, our older adult participants are never alone. They are valued, supported, and empowered to live full, meaningful lives.

FINDING HER JOY AGAIN:

LUCILLE'S JOURNEY TO CONNECTION AND COMMUNITY AT CASA CENTRAL

After more than three decades as a beloved teacher, Lucille took great pride in having helped shape the minds of hundreds of children over the years. Education wasn't just her profession—it was her passion. Even after retiring over ten years ago, she still lit up when recalling stories from the classroom.

But recently, life at home began to feel much smaller.

Arthritis made daily tasks difficult, and giving up driving left Lucille feeling isolated and discouraged. "I used to go out and do everything on my own," she shared. "When I had to stop driving, I felt like I lost a part of myself." Her daughter noticed the shift too—and during a visit to the doctor, they shared their growing concerns.

That visit became a turning point. Lucille's physician referred her to be evaluated for adult day services, and she was introduced to Casa Central's Adult Wellness Center (AWC). At first, Lucille was hesitant. "I told them I liked being at home," she said with a shrug. "And if I didn't like it, I was going to leave the program."

Six months later, Lucille is one of AWC's most enthusiastic participants.

"I thought I was going to be bored," she admits, "but I've made so many friends. I love the field trips—especially when we go shopping. I love to dance. I help decorate for events and even paint. I feel very happy here."

At Casa Central's AWC, Lucille found more than just daily support. She found connection, purpose, and joy. And while she still enjoys the comfort of her home, Lucille no longer feels stuck inside it. Lucille's story is a testament to how the right support can make all the difference—and how every older adult deserves to live a life that's full, active, and meaningful.

EVENTS

HIGHLIGHTS FROM FY24

Three Kings Day

The Three Kings visited the Adult Wellness Center (AWC), the Early Learning Academy Center-Based, (ELA-CB) and the School Age Program (SAP) in January. Gifts and smiles were given to each of our participants!



The MHOA Best Foot Forward Shoe Drive

The Best Foot Forward Shoe Drive with the McDonald's Hispanic Owner's-Operators Association (MHOA) was held in March. Children in our Early Learning Academy Center-Based program, our School Age Program, and La Posada Transitional Housing program each received a new pair of gym shoes presented by Ronald McDonald himself.



Health Fair

Casa Central held a free Community Health Fair in June. The educational fun included activities such as Primary Healthcare Screenings, kids' games, raffles and giveaways.



EVENTS

HIGHLIGHTS FROM FY24



Harvest Fest

Our Harvest Fest was held in September, marking the end of summer. A celebration of wholesome foods, the festival featured workshops, community art projects, craft projects, and free fruits and veggies for all attendees.



Annual Gala

Our Annual Gala was held at the Adler Planetarium and was truly an out-of-this-world experience. Auctions, dinner, live music and dancing was topped off by Keynote Speaker Dr. Bernard A. Harris, Jr., former NASA astronaut telling his inspiring story.



WHO DID CASA CENTRAL SERVE IN FY24?

5,606

{ Individuals
& Families
Impacted

53%

**Primary Participants
Are Age 63+**

24%

**Primary Participants
Are Age 0 - 5**

PARTICIPANT SATISFACTION RESULTS

Casa Central participants respond to an annual Participant Satisfaction Survey. Used to measure the level of satisfaction of services offered, the survey allows Casa Central to monitor the quality of programming and make participant-driven decisions. The participants responding reported:

96%

of participants are satisfied
with the services they are
receiving

92%

of participants feel they are
included in decisions about
their case and actively
participate in the planning
of services they receive

90%

of participants feel their
quality of life has improved
as a result of Casa Central

PROGRAM HIGHLIGHTS: NUMBERS FROM FY24

Adult Wellness Center

100%

of caregivers reported they had a sense of support as a result of their loved one's participation in the program

La Posada

100%

of participants who successfully completed the 5-part Job Readiness training series reported improvement in their job seeking skills

Violence Prevention & Intervention

100%

of participants reported being better able to support their needs and those of their children after experiencing trauma

Intact Family

99%

of families in the program remained intact during the period of service provision

ELA- Center Based

98%

of children exceeded benchmarks in physical development (gross and fine motor skills)

ELA- Home Based

98%

of parents/caregivers reported they have increased their understanding of their child's development

School Age Program

95%

of students reported that the program helps them be more academically successful at school

Older Adults Home Care Services

95%

of participants reported that they feel emotionally and/or physically safer as a result of receiving home care services

Read more results and statistics on our **FY24 Impact Report:**
www.casacentral.org/our-story/our-values-impact/

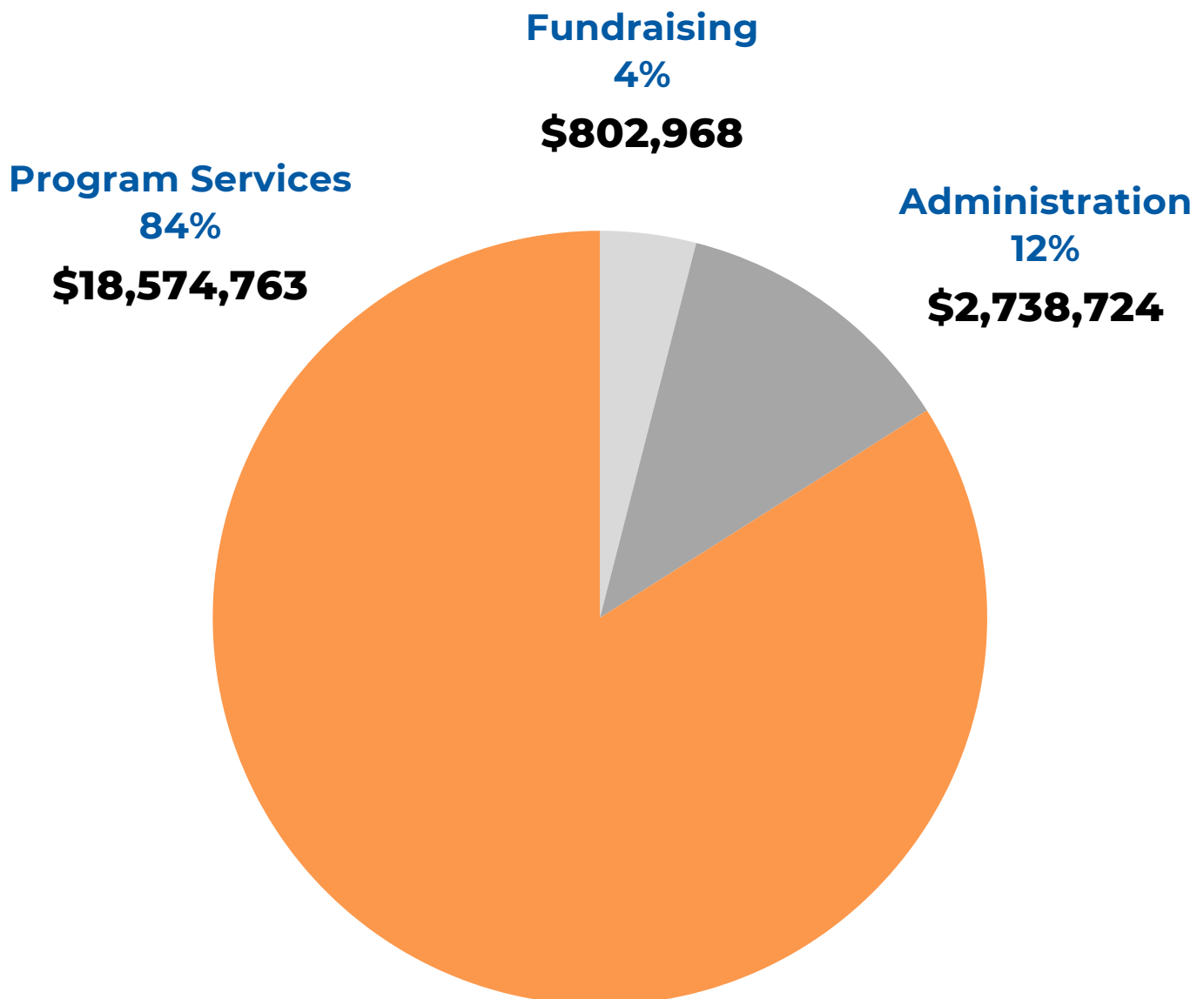
HOW FUNDS ARE USED

84% OF FUNDING GOES DIRECTLY TO PROGRAMS

Total expenses:

\$22,116,455

- Program Services (84%)
- Administration (12%)
- Fundraising (4%)







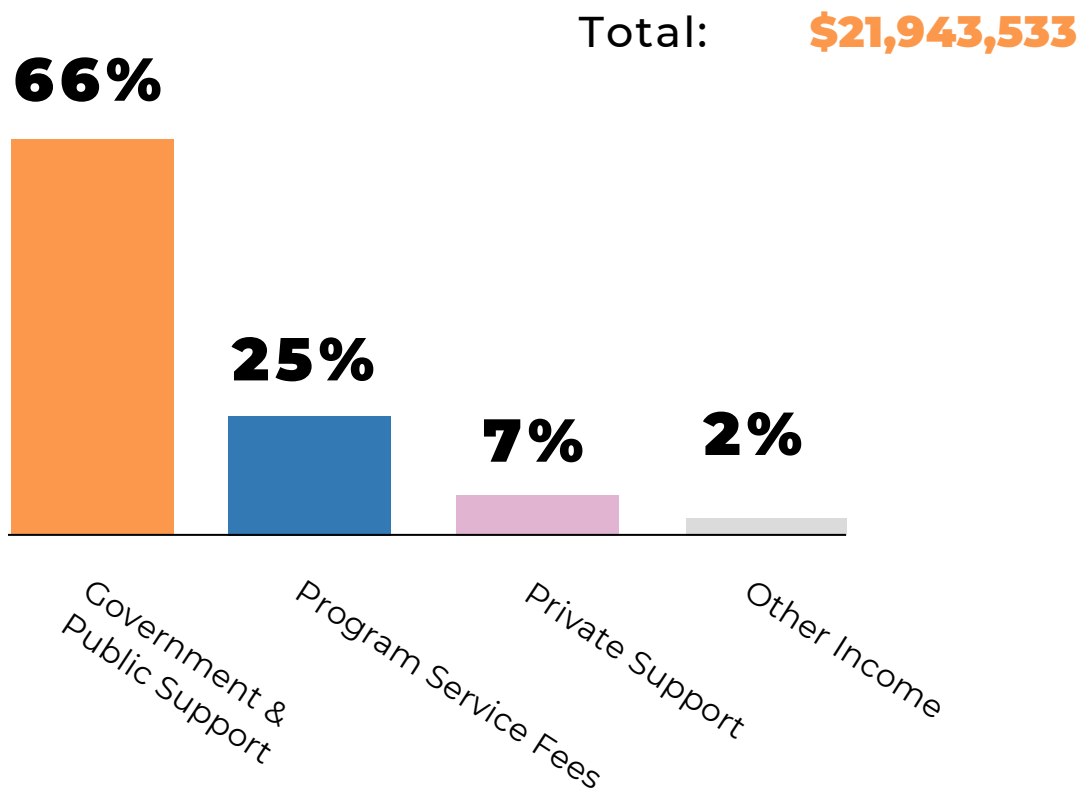
FINANCIALS

FISCAL YEAR ENDED JUNE 30, 2024

Total Revenue: **\$21,943,533**

Revenue Sources

	Government & Public Support	\$14,445,459
	Program Service Fees	\$5,609,770
	Private Support	\$1,463,820
	Other Income	\$424,484



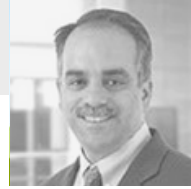
BOARD OF DIRECTORS



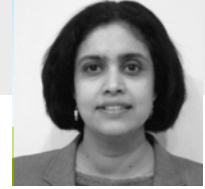
Joseph Teller
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Managing Director of
Marketing & Communications,
Family Office Exchange



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Board Vice Chair
Professor Emeritus,
Northern Illinois University in DeKalb
(Retired)



David Delgado
Board Treasurer
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& North Shore Gas Company



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Board Member
Assistant Vice President,
Latino Zone,
Combined Insurance a Chubb Company



Michael Cruz
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Maureen Flood
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Partner/People Advisory Services,
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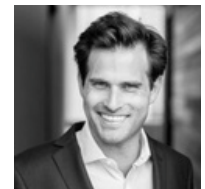
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Culinary Lead,
ArcLight Cinemas



Annette Martinez
Board Member
Director of External Communications
and Strategic Outreach,
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Monse Moreno
Board Member
Senior Manager, Strategic Solutions,
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Macquarie



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President,
Perales Tech Consulting



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Bank of America



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Head US Consumer Lending &
Chief Community Reinvestment Officer,
BMO



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Associate Director, Human Resources
Operations & Service/Puerto Rico/DR,
Praxair, Inc.



Vania Wit
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Deputy General Counsel,
United Airlines Legal Department



Jessica Andujar-Redman
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Senior Vice President, Commercial
Executive at Fifth Third Bank,
Commercial Association



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Board Member
Director, Real Estate Corporate
Banking, Bank of America



Marco Romero
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President & Owner,
iBuilders Corp.



Janie Cervera
Board Member
Managing Director & Head
of Client Field Services
BMO

EMERGING LEADERS AUXILIARY BOARD

Members of the Emerging Leaders Auxiliary Board (ELAB) serve as ambassadors for Casa Central and help support the programs, activities, and communities Casa Central serves through fundraising events, volunteer services, and professional engagement.



Roberto Arroyo
Sr. Engineer, People's Gas



Saul Pagan
Community Relations
Coordinator,
Meridian Health/Centene
Corporation



Saira Puga
Automation Business Analyst,
Accelirate Inc.



Oscar Aguinaga
Financial Advisor, Morgan
Stanley



Luis Narvaez
Associate Vice Chancellor for
Education, City Colleges of
Chicago



Jessica Munoz
Change Enablement Lead,
Allstate



Dora Cornelio
Associate Attorney, Schmidt,
Salzman & Moran, Ltd.



Ismael M. Rocha
Assistant Vice President,
Unit Manager
BMO Virtual Connect



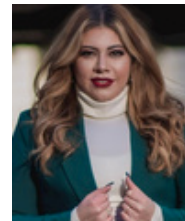
Nicholas Ramos
Caseworker, Office of U.S.
Senator Tammy Duckworth



Carla Robles
Director of Business Dev. -
Real Estate, Polsinelli



Jeff Sprau
Senior Director,
EY – Parthenon



Jasmin Zamora
Director, Engagement and
Inclusion, Cision



Ruby Palmerin
Mid-Market Sales
Development, Asana



Ivelice Blanco
Human Resources Manager,
Mittera Group Illinois

Emeritus Advisory Board

Casa Central inaugurated its Emeritus Advisory Board (EAB), which recognizes the dedication and leadership of former board members and other community leaders who contribute time, energy, and resources to Casa Central.



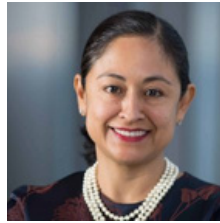
Adela Cepeda
Board Member,
BMO Harris Bank



David Nirenberg
Dean, Divinity School,
The University of Chicago



Diana Palomar
Vice President of Community
Engagement, ABC7 Chicago



Amalia Rioja
Attorney, Rioja LLC



Cesar Rolon
Founder & Producer, Imagen
Marketing Consultants, LLC



**Carmen Solano-
DeCarrier**
McDonald's Owner/Operator

Casa Central Team

SENIOR MANAGEMENT TEAM



Martin R. Castro
President & CEO



Nilda La Luz
Chief Operating Officer



Illeana Gomez
Vice President of Senior
and Community Services



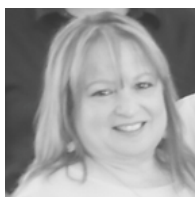
Nilsa Ramirez
Vice President of
Children's Services



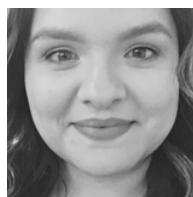
Frank Perkins
Vice President of
Advancement

PROGRAM DIRECTORS

CHILDREN & YOUTH



Lillian Medina
Early Learning Academy
Center-Based Program
Program Director



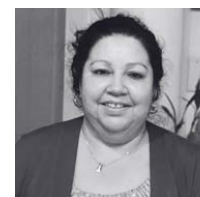
Isela Serna
Early Learning Academy
Home-Based Program
Program Director



Destiny Morales
School Age Program
Program Director



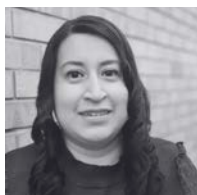
Mayra Quinones
Adult Wellness Center &
Home Care Services
Senior Services Director



Awilda Irizarry
Home Care Senior
Services Manager

OLDER ADULTS

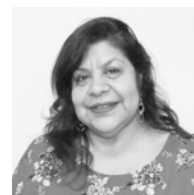
INDIVIDUALS & FAMILIES



Ilse Acevedo
Violence Prevention &
Intervention Program
Program Director



**Doreen Herrera
Gauger**
La Posada, Interim Housing
Program Director



Paula Valencia
Intact Family Services Program
Program Director

THANK YOU TO OUR DONORS

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The Chicago Community Trust
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Kelley Conway
David and Gloria Delgado
Troy and Alicia Johnson
Mark Rodriguez

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WAYS TO GIVE



One-Time Donation

Your thoughtfulness and generosity will help us serve our participants.



Monthly Donation

The assurance of ongoing revenue from recurring gifts will help us grow and expedite services to our participants.



Quarterly Donation

Your financial support offers immediate services and opportunities to participants seeking to transform their life.



Legacy Giving

Cultivating and stewarding strong relationships with planned gift donations.

\$100

supports an older adult for one full day at Casa Central's Adult Wellness Center with activities to improve or maintain cognitive, physical, and emotional well being.

\$500

provides one month of high-quality therapy sessions to assist families as they heal after experiencing domestic violence.

\$1,000

ensures every child in Casa Central's youth programs receives a full day of nutritious meals, better equipping them to become lifelong learners.

\$2,500

supplies much-needed improvements and equipment upgrades at Casa Central which will support child and youth computer literacy and adult participation in job training and skills development.

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